

BUSINESS RESERVATIONS



SAVE A SPOT

Washington State Ferries

*The new and enhanced vehicle reservation system offers accounts tailored to our customers. **WSF will establish an Executive Account for your organization**, if you currently have a business (commercial) account with WSF and make reservations for business travel on the Port Townsend-Coupeville or Anacortes-San Juan Islands routes.*

Executive Accounts

Executive Account customers will have access to reservation spaces set aside specifically for them. An Executive Account is for customers who have an active business (commercial) account with WSF and want to bill their travel to that account or use a vehicle multi-ride card to pay for their travel. Executive Account customers do not have to pay a deposit for their reservations. However, they will be billed the deposit amount if they do not use their reservation and do not travel for the remainder of the operating day.

Summer 2012 Changes

On June 13, 2012, a new reservations website will be available. You will be able to make, change, and cancel your reservations online for any size vehicle.

There is no penalty for changing or canceling your reservation more than 24 hours in advance of your reserved sailing.

If you cancel your reservation within the 24 hour period, you will be billed the deposit amount.



Washington State
Department of Transportation

Summer 2012 Changes (cont.)

As a courtesy, you are allowed one change to your reservation within the 24 hour period.

YOU CANNOT MAKE ANY CHANGES OR CANCELLATIONS WITHIN 2 HOURS OF YOUR RESERVED SAILING.

For San Juan Islands Business Travel

WSF will no longer charge a seasonal reservations fee.

You may make reservations for select sailings in the fall schedule starting this summer.

For Assistance

WSF Customer Service staff is available via phone at 888.808.7977 or email at wsfinfo@wsdot.wa.gov from 5am to 9pm this summer to assist you in learning how to use the new system, answer questions and help you make, change, and cancel reservations.

American with Disabilities Act (ADA) Information:

Individuals requiring reasonable accommodations may request written materials in alternate formats or other reasonable accommodations by contacting Susan Moriarty at (206) 515-3481. Persons who are deaf or hard of hearing may contact the sponsor through the Washington Relay Service at 7-1-1.

Title VI Notice to Public: WSDOT ensures full compliance with Title VI of the Civil Rights Act of 1964 by prohibiting discrimination against any person on the basis of race, color, national origin or sex in the provision of benefits and services resulting from its federally assisted programs and activities. For questions regarding WSDOT's Title VI Program or to file a complaint, please contact the Title VI Coordinators, George Laue at (509) 324-6018 or Jonte' Sulton at (360) 705-7082.



**Washington State
Department of Transportation**